Nomination and Award Management Systems Bug Report

Date 4-28-2023

Following are current reported bugs within the NAMS program and status and potential workarounds.

-Bugs are reported discrepancies with NAMS program that are not working in accordance with functional requirements of the NAMS development.

-Capability or functionality that is identified which would improve or enhance NAMS that was not specified in the original development contract are recorded and held in a future features and capability database. These items will be reviewed and prioritized for future development as QOVF resources permit.

This bug list will be updated on an as needed basis.

1. **Issue:** Some special characters are causing nominations to be imported incorrectly and they become unviewable.
Status: We are manually checking all nominations to ensure they are being imported and viewable in NAMS. When we identify a record that is not displaying, we are correcting the record, so it displays. A permanent solution is still under development.

2. **Issue:** Records assigned to individuals showing duplicates in List view in all but group role. Members who are designated to show on the Assignment List in NAMS sometimes see two entries for each record assigned to them personally.
Status: Solution in work to remove display of duplicates.
Note: There is only a single record in NAMS. While the entry is duplicated in the List View, both entries link to the same, single, record. Clicking either request line in the list view will enable the user to view and edit the single record. Users can clear their browser cache, log out of NAMS and back in to see if this will stop the duplicate entries. Solution is under development.

3. **Issue:** State Coordinator and Regional Coordinator are not receiving email and in Applications notifications for their respective states:

  - Notifications of new requests in queue
  - Notifications to outgoing SC and incoming SC when rerouting
  - Notification to SC of address change in the same state

Status: State and Regional Coordinators should check that their notifications are set in the Settings tab (Gear Icon). **Resolved**. **Closed.**